

# **TERMS OF USE & PRIVACY POLICY**

### Introduction

U.S. Ski & Snowboard is committed to providing its constituents with information to maximize their interest in skiing and snowboarding, while protecting their privacy. U.S. Ski & Snowboard provides this notice explaining its policies for data collected through the Internet and other means.

# About the U.S. Ski & Snowboard

U.S. Ski & Snowboard is the national governing body for Olympic skiing and snowboarding. Founded in 1905, U.S. Ski & Snowboard provides leadership and direction for tens of thousands of young skiers and snowboarders who share an Olympic dream. As a company, U.S. Ski & Snowboard management and staff coordinate a nationwide program in seven distinctly different Olympic sports: alpine, cross country, freeskiing, freestyle, ski jumping, nordic combined and snowboarding. U.S. Ski & Snowboard is the umbrella organization that manages both the U.S. Ski Team, U.S. Freeskiing and U.S. Snowboarding. U.S. Ski & Snowboard's national administrative and athletics office is in Park City, Utah, with several athletic satellite or volunteer offices around the country.

# U.S. Ski & Snowboard Websites

U.S. Ski & Snowboard currently operates the following web sites to which this policy applies: www.USSkiandSnowboard.com www.USSkiandSnowboard.org www.shop.USSkiandSnowboard.org http://my.usskiandsnowboard.org/ www.ussa.org www.usskiteam.com www.ussnowboarding.com www.usfreeskiing.com www.keeptheflamealive.org https://p2p.onecause.com/usmogulsteam https://p2p.onecause.com/usskiandsnowboard https://p2p.onecause.com/usskiandsnowboarddonate/donate https://p2p.onecause.com/icemen2022 https://p2p.onecause.com/goldpass https://p2p.onecause.com/usaerials

And several Direct Marketing pages.

In addition, U.S. Ski & Snowboard owns several other domain names that point to the websites listed above. From time to time U.S. Ski & Snowboard may add new sites that may not be listed above, but will provide a link to this policy.



These terms of use apply to all users of the websites above. By using any of the websites, you are agreeing to comply with and be bound by these terms of use. If you do not agree to these terms of use, you may not access or use the websites.

By agreeing to these terms of use, you agree to the terms of our privacy policy herein. Before using any of the websites, please carefully review our privacy policy. All personal information provided to us as a result of your use of any of the websites will be handled in accordance with the privacy terms herein.

# U.S. Ski & Snowboard Data Management

U.S. Ski & Snowboard maintains strict protocols in the management of its data. Any suspected abuse of U.S. Ski & Snowboard's privacy policy should be reported to U.S. Ski & Snowboard Data Management at the contact listed below.

- U.S. Ski & Snowboard manages all of its member and partner email transmissions exclusively through MAPP, a San Diego-based email marketing company that maintains extremely high anti-spam standards. http://www.bluehornet.com/
- U.S. Ski & Snowboard manages all of its fundraising donor database internally and email transmissions through Mail Chimp. <u>www.mailchimp.com</u>
- U.S. Ski & Snowboard manages all of its membership data internally through SalesForce
- U.S. Ski & Snowboard manages its media database internally and email transmissions through Constant Contact. <u>www.constantcontact.com</u>

# Providing Information to the U.S. Ski & Snowboard

Any persons providing information to the U.S. Ski & Snowboard do so voluntarily. Although information may be required to participate in some U.S. Ski & Snowboard activities, promotions or sales, participants provide that information voluntarily. U.S. Ski & Snowboard collects information in conjunction with the following services:

- Registering as a member of the U.S. Ski & Snowboard
- Purchasing products or services from the U.S. Ski & Snowboard
- Registering for a U.S. Ski & Snowboard sweepstakes or contest
- Registering for the U.S. Ski & Snowboard newsletters or other communications
- Participating in the U.S. Ski & Snowboard donor programs
- Participating in message boards, chat rooms or other online services where registration is required
- Communicating by any other means to U.S. Ski & Snowboard

The collection of personal information for these services may include your name, address, telephone number, email, date of birth, demographic information, age range, interests and/or credit card information. U.S. Ski & Snowboard needs to collect this information for management of its athletic programs, fulfilling purchases or prizes, providing requested communications, tracking/verifying compliance with U.S. Ski & Snowboard's policies and federal, state and local laws, and for feedback solicitation purposes.



U.S. Ski & Snowboard adheres to strict data management protocols. Those protocols vary based on the category of participation with U.S. Ski & Snowboard, as indicated below.

### U.S. Ski & Snowboard Members

In order to conduct its athletic programs, U.S. Ski & Snowboard may share personal information including name, address, birth date and athletic background with U.S. Ski & Snowboard-registered clubs, event organizers, officials and the U.S. Center for SafeSport. This information is shared solely for the purpose of conducting U.S. Ski & Snowboard athletic programs. Name and address information only may be shared with third parties providing a product or service deemed by the U.S. Ski & Snowboard to be of direct interest to U.S. Ski & Snowboard members' pursuit of their athletic interests. Email addresses are never provided to third parties, although U.S. Ski & Snowboard itself, on behalf of its partners, or its regional or divisional offices, may distribute email addresses of members to its regions, divisions, clubs and other affiliated entities. Credit card or any other financial information is never shared under any circumstances. Due to U.S. Ski & Snowboard policies and federal, state and local laws regarding compliance with background checks and U.S. Center for Safe Sport compliance, U.S. Ski & Snowboard members do not have the right to opt-out of membership related communications from U.S. Ski & Snowboard. However, members do have the right to opt out of third party communications by contacting U.S. Ski & Snowboard Member Services. Any suspected abuse of this usage should be reported to U.S. Ski & Snowboard's Member Data Management at the contact listed below.

### **Purchasing Products or Services**

In order to accept orders for products or services, U.S. Ski & Snowboard and its agents may collect personal information including name, address, payment information, including credit card, for the purpose of delivering such products or services. Name and address information only may be shared with third parties providing a product or service deemed by U.S. Ski & Snowboard to be of direct interest to those purchasing U.S. Ski & Snowboard's products or services. Email addresses are never provided to third parties, although U.S. Ski & Snowboard and its partners may distribute information through U.S. Ski & Snowboard to email addresses of those purchasing products or services. Credit card or any other financial information is never shared. Some of U.S. Ski & Snowboard's product or service partners maintain their own privacy policy. As an example, the privacy policy for U.S. Ski & Snowboard's primary online store can be found at the bottom of any page at http://www.shop.usskiteam.com and http://www.shop.ussnowboarding.org. Persons wishing to opt-out of any future communications may contact U.S. Ski & Snowboard Data Management. Any suspected abuse of this usage should be reported to U.S. Ski & Snowboard Data Management at the contact listed below.

# **Registering for Sweepstakes or Contests**

In order to manage sweepstakes or contests, U.S. Ski & Snowboard and its agents may collect name, address, age verification and email address. First-time registrants will also be asked to confirm their registration through an industry-standard double-opt-in registration process. U.S. Ski & Snowboard, in management of the sweepstakes or contest, may share that information only with sweepstakes or contest partners, and only with companies providing a product or service consistent with the interests of the sweepstakes or contest partners and adhering to a strict privacy policy



that allows for unsubscribing or opting-out of any future communications. Every subsequent U.S. Ski & Snowboard email communications carry a simple opt-out or unsubscribe link at the bottom of the email. Persons wishing to opt-out of any future communications may contact U.S. Ski & Snowboard Data Management. Any suspected abuse of this usage should be reported to U.S. Ski & Snowboard Data Management at the contact listed below.

# **Registering for Newsletters and other Communications**

In order to provide requested communications, including printed and online newsletters, bulletins and other communications, U.S. Ski & Snowboard may collect name, address and email address for the purpose of fulfilling communications. First-time registrants will also be asked to confirm their registration through an industry-standard double-opt-in registration process. Every subsequent U.S. Ski & Snowboard email communications carry a simple opt-out or unsubscribe link at the bottom of the email. Name and address information only may be shared with third parties providing a product or service deemed by U.S. Ski & Snowboard to be of direct interest to U.S. Ski & Snowboard members' pursuit of their athletic interests. Email addresses are never provided to third parties, although U.S. Ski & Snowboard itself, on behalf of its partners, or its regional or divisional offices, may distribute information to email addresses of members. Persons wishing to opt-out of any future communications may contact U.S. Ski & Snowboard Data Management at the contact listed below.

#### U.S. Ski & Snowboard Donor Programs

U.S. Ski & Snowboard appreciates the generosity of donors who contribute to support U.S. Ski & Snowboard athletes and programs. In order to provide appropriate donor fulfillment, U.S. Ski & Snowboard may collect name, address, email, and contribution information, including credit card number, for the purpose of fulfilling donor recognition programs. Name and address information only may be shared with third parties providing a product or service deemed by U.S. Ski & Snowboard to be of direct interest to donors. Email addresses are never provided to third parties, although U.S. Ski & Snowboard itself, or on behalf of its partners, may distribute information to email addresses of donors. Every subsequent U.S. Ski & Snowboard email communications carry a simple opt-out or unsubscribe link at the bottom of the email. Persons wishing to opt-out of any future communications may contact U.S. Ski & Snowboard Data Management. Any suspected abuse of this usage should be reported to U.S. Ski & Snowboard Data Management at the contact listed below.

# U.S. Ski & Snowboard Telemarketing Programs

U.S. Ski & Snowboard may, on occasion, conduct telemarketing campaigns using information provided by persons to U.S. Ski & Snowboard, acquired through third parties, or acquired through telematching existing U.S. Ski & Snowboard databases. As a non-profit organization conducting fundraising operations, U.S. Ski & Snowboard is not bound by the Federal "do not call list." Nevertheless, U.S. Ski & Snowboard maintains its own "do not call" list. Persons wishing to have their phone numbers placed on the do not call list may contact U.S. Ski & Snowboard Data Management. Any suspected abuse of this usage should be reported to U.S. Ski & Snowboard Data Management at the contact listed below.



### Policies for Kids (Individuals Under 13 Years of Age)

U.S. Ski & Snowboard encourages parents and guardians to spend time online with their children and to participate in the activities offered on the sites. We encourage parents and guardians to take an active role to protect the privacy of their children and to prevent inappropriate use of information about their children. U.S. Ski & Snowboard's sites are directed to the U.S. Ski & Snowboard's fan base and the general public and not specifically to children. U.S. Ski & Snowboard does not actively seek to collect personal information about children under 13 through its website, and no information should be submitted to or posted at any U.S. Ski & Snowboard site by guests under 13 years of age without the consent of their parent or guardian. Parents and guardians should instruct their children never to give out real names or any other identifying information over the Internet without first getting parental permission. If a Parent or Guardian wishes U.S. Ski & Snowboard to delete any information provided to U.S. Ski & Snowboard by their under 13-year-old child, decline to have that information shared with third parties, and/or opt out of any future collection or use of that information, they may contact U.S. Ski & Snowboard Data Management.

#### **Use of IP Addresses**

An IP address is a number that is automatically assigned to your computer whenever you're surfing the Web, allowing your computer to possibly be identified. U.S. Ski & Snowboard collects IP addresses for the purposes of system administration, to report aggregate information and to audit the use of its sites. U.S. Ski & Snowboard can and will use IP addresses to identify a user when it is necessary to enforce compliance with house rules, terms of service, or to protect its service, site, customers or others.

#### **Use of Cookies**

All U.S. Ski & Snowboard websites use cookies to personalize content and ads, to provide social media features and to analyze our traffic. We also share information about your use of our site with our social media, advertising and analytics partners who may combine it with other information that you've provided to them or that they've collected from your use of their services. However, once you choose to furnish the site with personally identifiable information, this information may be linked to the data stored in the cookie. The use of cookies is an industry standard – you'll find them at most major web sites. U.S. Ski & Snowboard may use the information from cookies to provide services better tailored to users' needs.

Most browsers are initially set up to accept cookies. You can reset your browser to refuse all cookies or indicate when a cookie is being sent. However, note that some parts of U.S. Ski & Snowboard's online services will not function properly or may be considerably slower if you refuse cookies. You may occasionally get cookies from advertisers, sponsors or business partners. The use of advertising cookies sent by third-party servers is standard in the Internet industry. U.S. Ski & Snowboard does not control or take responsibility for these cookies.

#### Links to Other Sites

Some of U.S. Ski & Snowboard's sites contain links to other sites whose information practices may be different. For example, if you "click" on a linked banner advertisement, the "click" may take you off the U.S. Ski & Snowboard site(s). This includes links from advertisers, sponsors, and partners that



may use U.S. Ski & Snowboard logo as part of a co-branding or other agreement. These other sites may send their own cookies to guests, collect data or solicit personal information. U.S. Ski & Snowboard makes every effort to link only to sites that meet similar standards for maintaining each individual's right to privacy. However, U.S. Ski & Snowboard cannot control any of these links and is not responsible for any content appearing on sites linked to or from U.S. Ski & Snowboard site(s), or for any personal information gathered at those sites. Guests should consult the other sites' privacy notices, as U.S. Ski & Snowboard has no control over information that is submitted to, or collected by these third parties. Children 13 and under should get parental permission before linking to other sites.

#### **European Economic Area Resident Rights**

All U.S. Ski & Snowboard websites are hosted outside the European Economic Area. The information you provide is transmitted to the United States of America, and is stored and processed in the United States of America.

If you are a resident of the EEA, when we process your personal data we will only do so when we have a legitimate interest in processing your information. For example, we may process your personal data to communicate with you about changes to our Services, and to provide, secure, and improve our Services. Or, to process your order through the U.S. Ski & Snowboard online store. In addition, you have the following data protection rights:

- If you wish to access, correct, update, or request deletion of your personal information, you can do so at any time by us using the contact information provided under Contacting U.S. Ski & Snowboard About Application of this Policy
- In addition, you can object to processing of your personal information, ask us to restrict processing of your personal information or request portability of your personal information. Again, you can exercise these rights by contacting us using the contact information provided under Contacting U.S. Ski & Snowboard About Application of this Policy
- If we have collected or processed your personal information with your consent, you can withdraw your consent at any time. Withdrawing your consent will not affect the lawfulness of any processing we conducted prior to your withdrawal, nor will it affect processing of your personal information conducted in reliance on lawful processing grounds other than consent.
- You have the right to complain to a data protection authority about our collection and use of your personal information. For more information, please contact your local data protection authority.

#### Security

The importance of security for all personally identifiable information associated with U.S. Ski & Snowboard's guests is of utmost concern. U.S. Ski & Snowboard exercises great care in providing secure transmission of your information from your computer to U.S. Ski & Snowboard's servers. Unfortunately, no data transmission over the Internet can be guaranteed to be 100-percent secure. As a result, while U.S. Ski & Snowboard strives to protect your personal information, it cannot ensure or warrant the security of any information you transmit to or from U.S. Ski & Snowboard's online products or services, and you do so at your own risk. Once U.S. Ski & Snowboard receives your transmission, U.S. Ski & Snowboard makes its best effort to ensure its security on its systems. When credit card information is transmitted, U.S. Ski & Snowboard and its service partners use industry-standard SSL (secure socket layer) encryption.



Your Acceptance of These Terms By using U.S. Ski & Snowboard's web site(s), or registering to participate in any of its programs, signify your assent to the U.S. Ski & Snowboard's Privacy Policy. If you do not agree to this policy, please do not use U.S. Ski & Snowboard site(s), or register to participate in any of its programs. U.S. Ski & Snowboard reserves the right to delete information or to change its privacy policy at any time. Your continued use of this site following the posting of changes to these terms will mean you accept those changes.

# Contacting U.S. Ski & Snowboard About Application of this Policy

If for any reason, you are concerned with the way U.S. Ski & Snowboard is using your information, if you believe that U.S. Ski & Snowboard has not adhered to these principles, or if you would like to correct or request that U.S. Ski & Snowboard cease from using such information, please contact U.S. Ski & Snowboard.

U.S. Ski & Snowboard's Member and Donor Management contacts provide service for any data management questions or issues, including being placed on "do not mail" or "do not email" lists.

#### U.S. Ski & Snowboard Staff Management

U.S. Ski & Snowboard Box 100 1 Victory Lane Park City, UT 84060

Member Data Management Sheryl Barnes Member Services Director 435.647.2013 sheryl.barnes@usskiandsnowboard.org

Donor Data Management Craig Booth Foundation Marketing and Communications Coordinator 435.647.2023 craig.booth@usskiandsnowboard.org

Web Management Mark Schneider Information Technology Director 435.647.2029 mark.schneider@usskiandsnowboard.org



U.S. Ski & Snowboard Data Management Services Provider MAPP 1775 Hancock St., Suite 280 San Diego, CA 92110 619.295.1856

#### Legal Disclaimer

All information that the U.S. Ski & Snowboard provides on its site(s) or by any other means is for informational and directional purposes only; it does not address specific circumstances of any particular entity; it is not necessarily complete, accurate or up to date; it is not a professional or legal advice (a company should seek opinions of qualified professionals). Hence, U.S. Ski & Snowboard disclaims its responsibility for any loss, however arising, from the use of or reliance on this information.